

2015 Spring Provider Training Agenda

8:00 – 8:30 a.m.	Registration
8:30 – 9:15 a.m.	Welcome – Olivia Roussan, Provider Relations Manager Provider 101 <i>What is Medicaid, who does it serve, and what is Xerox's role?</i>
9:15 – 10:20 a.m.	Managed Care: Passport, Team Care, Health Improvement Program, Nurse First (DPHHS)
10:20 – 10:40 a.m.	Break
10:40 – 11:25 a.m.	Office of Public Assistance (OPA) <i>The Service First vision is to provide respectful, prompt, and accurate services to clients. Training will cover initiatives that OPA is working on with the new Service Delivery Model and next steps.</i>
11:25 a.m. – 12:00 p.m.	Eligibility <i>Overview of the Montana Medicaid member eligibility process.</i>
12:00 – 1:00 p.m.	Lunch (on your own)
1:00 – 1:40 p.m.	ICD-10 <i>ICD-10 is coming. Are you ready?</i>
1:40 – 2:40 p.m.	Surveillance and Utilization Review Section (SURS) Audits
2:40 – 3:00 p.m.	Break
3:00 – 3:30 p.m.	Montana Fiscal Department <i>Identifies the connection between a provider's W-9 form, enrollment, and 1099 forms. Details how the Montana Medicaid Information System (MMIS), the Statewide Accounting, Budgeting and Human Resource System (SABHRS), and the Internal Revenue Service (IRS) share information.</i>
3:30 – 4:00 p.m.	Children's Mental Health (CMHB) <i>Provides a brief overview of CMHB services, recent policy and rule changes affecting services, and resources for further information.</i>
4:00 – 5:00 p.m.	Provider 102 <i>Covers information for newly enrolled providers and existing providers, including resources, a review of the redesigned Provider Information website, claim forms, adjustments, remittance, and electronic billing.</i>

One-on-one 15-minute sessions with a Xerox Field Rep are available on the day of the training. Times will be assigned on a first-come, first-served basis during two timeframes: 10:45 a.m. to noon and 3 p.m. to 4 p.m.

Please send your e-mail request to MTPRHelpdesk@xerox.com to reserve your time slot, and indicate the city in which you will attend the training.